

A New Approach to Maintenance Flexibility

Ryder On-Demand Maintenance offers consistent service, predictable rates, and one-source simplicity for large for-hire fleets.





The ultimate in flexibility for large fleets, Ryder On-Demand Maintenance provides access to Ryder's industry-leading technicians and quality from a network of 450+ On-Demand Maintenance service locations in the U.S. and Canada. With On-Demand Maintenance, contract and pay for maintenance services as needed at pre-negotiated rates with visibility to service details across your regional or national fleet network.

This innovative maintenance service gives you access to Ryder's national network of shops, service, and repair specialists. Ideally suited for for-hire carriers with 500+ vehicles, Ryder On-Demand Maintenance eliminates the challenges of working with multiple maintenance vendors who don't always consider your fleet their priority or offer consistent quality repairs on the tight timeline you need them.

On-Demand Maintenance keeps you on the road

No matter where or when a truck breaks down, you want fast, professional service to get that vehicle back on the road. With On-Demand Maintenance by Ryder, there is now a simple way to consolidate your repair network and gain complete control over maintenance costs.

Fast response is just a phone call away

Simply schedule preventive maintenance and repair work when you need it, where you need it. All it takes is a single call to Ryder's Managed Maintenance Center. An experienced maintenance representative will discuss the job with you, obtain your authorization, and schedule the work.

Standard services include:

- Service and repairs at pre-negotiated rates across the Ryder network and pre-qualified providers
- Simple repair scheduling through Ryder Managed Maintenance Center
- Electronic estimate approvals
- Online invoice delivery
- Timely detailed reports of fleet and maintenance data
- EPA compliance
- Truck washing

Stay in control with full visibility

Through a convenient web-based application powered by Decisiv™ you also have access to:

- Service event management
- Data/information visibility
- Flexible reporting options

Exceptional service by Ryder

5,000+ *TECHNICIANS, INCL.
1,000+ REFRIGERATION
EXPERTS*

450+ *ON-DEMAND MAINTENANCE
SERVICE LOCATIONS IN THE
U.S. AND CANADA*

80+ *YEARS OF FLEET AND
MAINTENANCE EXPERIENCE*

1 *CALL. WHENEVER, WHEREVER YOU NEED
SERVICE AND REPAIRS, RYDER'S MANAGED
MAINTENANCE CENTER IS READY.*

You have options

As a valued customer, you have access to these optional services:

- Full-service fuel with complete 11-point vehicle inspection
- Scheduled preventive maintenance inspections
- Annual DOT/MTO inspections
- Mobile maintenance at your facility
- Emergency roadside assistance
- IFTA reporting and compliance
- Preferred rental rates
- Ryder pricing on quality fuel blends and Diesel Exhaust Fluid (DEF)
- Tire management program

Discover how outsourcing with us can improve your fleet management and supply chain performance by calling **1-800-793-3765 (option 1)** or by visiting **ryder.com**.

“ On-Demand has greatly streamlined the maintenance process for our company. Instead of dealing with a multitude of vendors, we can use Ryder’s centralized call center to schedule maintenance, quickly receive estimates, and approve work orders. This greatly reduces downtime within our fleet, and gives us the flexibility we need to better serve our customers. Furthermore, Ryder has a strong presence in almost every area that we serve, so we know we can get the support we need to keep our equipment on the road. ”



*Andrew Coleman
Vice President of Operations,
Coleman Worldwide Moving*

“ The electronic invoicing system we’ve created with Ryder On-Demand Maintenance creates a lot of efficiencies on the administrative end and that’s been a big upside for us. Control and transparency are key benefits. ”



*Cris A. Burgum,
Vice President Maintenance
& Properties, Saia LTL Freight*

www.ryder.com

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